Application No.: 09/845,429 Attny Docket: 10992465-1

## AMENDMENTS TO THE SPECIFICATION

Please replace the Title of the Invention with the following amended Title:

--Dynamic Generation Of Context-Sensitive Data And Instructions For Troubleshooting Problem Events In <u>A Computing Environment Information</u>
Network Systems--

Please replace the paragraph at page 1, line 7 to line 9, with the following amended paragraph:

U.S. Patent Application <u>No. 09/845,427</u> entitled "A PORTAL SYSTEM AND METHOD FOR MANAGTNG RESOURCES IN A NETWORKED COMPUTING ENVIRONMENT", filed on April 30, 2001 <u>under Attorney Docket No. 10006612</u>—1.

Please replace the paragraph at page 1, line 10 to line 12, with the following amended paragraph:

U.S. Patent Application <u>No. 09/845,430</u> entitled "SYSTEM AND METHOD FOR MANAGING DATA MINER MODULES IN AN INFORMATION NETWORK SYSTEM", filed on April 30, 2001 <u>under Attorney Docket No. 10015949-1</u>.

Please replace the paragraph at page 1, line 13 to line 16, with the following amended paragraph:

U.S. Patent Application No. 09/843,760 entitled "SYSTEM FOR DYNAMIC CUSTOMER FILTERING OF MANAGEMENT INFORMATION PRESENTED THROUGH A WEB-BASED PORTAL", filed on April 30, 2001 under Attorney Docket No. 100066 12-1.

Response To Action dated September 10, 2004

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Please replace the paragraph at page 1, line 17 to line 19, with the following amended paragraph:

U.S. Patent Application No. 09/843,887 entitled "SYSTEM FOR DISPLAYING TOPOLOGY MAP INFORMATION THROUGH THE WEB", filed on April 30, 2001-under Attorney Docket No. 10006654-1.

Please replace the paragraph at page 1, line 20 to line 23, with the following amended paragraph:

U.S. Patent Application No. 09/764,563 entitled "METHOD AND APPARATUS FOR CUSTOMIZABLY CALCULATING AND DISPLAYING HEALTH OF A COMPUTER NETWORK", filed on January 17, 2001 under Attorney Docket No. 10006622-1.

Please replace the paragraph at page 1, line 24 to line 26, with the following amended paragraph:

U.S. Patent Application No. 09/843,888 entitled "SYSTEM FOR SECURE ACCESS TO INFORMATION PROVIDED BY A WEB APPLICATION", filed on April 30, 2001 under Attorney Docket No. 10006664-1.

Please replace the paragraph at page 26, line 23 to page 27, line 8, with the following amended paragraph:

Another type of TS data miner module 608 generates an overall graphic such as a gauge, bar graph or the like indicating the overall health or topology of the network, as reflected by specified characteristics. Generally, health indicators provide a view of the current state of the specified system, whereas reports provide historical information. For example, if an email server fails, a health indicator reflecting the health of the other email systems. In another example, when a network fails, a health indicator of the surrounding network nodes may be desired. Generally, the data miner accesses the domain managers responsible for the nodes of interest to obtain such information. One suitable troubleshooting data miner module 608 for displaying the topology of a partition 142 of network system 100

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is disclosed in U.S. Patent Application No. 09/843,887 entitled "SYSTEM FOR DISPLAYING TOPOLOGY MAP INFORMATION THROUGH THE WEB," filed on April 30, 2001 under Attorney Docket No. 10006654—1, the disclosure of which is hereby incorporated by reference herein in its entirety. One suitable troubleshooting data miner module 608 for displaying the health of an entity in network system 100 is disclosed in U.S. Patent Application No. 09/764,563 entitled "METHOD AND APPARAUTS FOR CUTOMIZABLY CALCULATING AND DISPLAYING HEALTH OF A COMPUTER NETWORK," filed on January 17, 2001 under Attorney Docket No. 10006622—1, the disclosure of which is hereby incorporated by reference herein in its entirety.

Please replace the paragraph at page 43, line 22 to line 29, with the following amended paragraph:

Further features of the invention are described in commonly-owned U.S. Patent Application No. 09/845,427 entitled "A PORTAL SYSTEM AND METHOD FOR MANAGING RESOURCES IN A NETWORKED COMPUTING ENVIRONMENT", filed on April 30, 2001 under Attorney Docket No. 10992434-1, and U.S. Patent Application No. 09/845,430 entitled "SYSTEM AND METHOD FOR MANAGING DATA MINER MODULES IN AN INFORMATION NETWORK SYSTEM", filed on April 30, 2001 under Attorney Docket No. 10015949-1, the specifications of which are hereby incorporated by reference herein in their entirety.